

Vu L. Nguyen

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PROFESSIONAL SUMMARY

Dynamic leader, collaborative innovator, and perpetual learner with a decade of expertise in steering the evolution of intricate, cross-functional initiatives across six nations spanning four continents. Demonstrated track record of stewarding assets exceeding \$300 million and leading teams of 70+ professionals to achieve strategic business milestones and operational excellence. Skilled in effective communication and adept at leveraging business insights to inspire and drive teams forward, adeptly navigating and solving complex challenges.

- ❖ TS/SCI
- ❖ Data Science
- ❖ Python
- ❖ Distributed Database Management
- ❖ Cross-Cultural Experience
- ❖ Business Analytics Management
- ❖ Project Lifecycle Management
- ❖ Cross-Functional Teams Management
- ❖ Trilingual Skills (English, Vietnamese, Mandarin)

EDUCATION

Master of Science in Applied Data Science (In Progress)

University of Southern California, Expected Graduation: May 2025

Bachelor of Science in Civil Engineering, Cum Laude

Oregon State University, 2013

PROFESSIONAL EXPERIENCE

Operations Manager | Training Program Lifecycle Management

U.S Army, Fort Leavenworth, Kansas

07/2021 – 06/2023

Managed the entire lifecycle and delivery of large-scale, complex projects aligned with the Army Mission Command Training Program's warfighting exercises. Led the synchronization of cross-functional teams and collaborated with external partners to address and resolve ambiguous challenges, ensuring alignment with strategic business objectives.

- ❖ Operated independently, collaborating with U.S. Military specialty teams and Northrop Grumman experts, to support five division- and corps-level exercises annually
- ❖ Performed business analytics using spreadsheets, developed charts and visual presentations, and delivered insights that enhanced decision-making, saved lives, and improved cost-efficiency and mission readiness

Operations Manager | Strategic Program and Cross-Functional Project Management

U.S Army, Fort Bliss, Texas

07/2019 – 07/2021

Managed assets exceeding \$300 million and led a team of over 75 employees. Directed large-scale, complex programs with cross-regional impacts, focusing on risk reduction, resource negotiation, and priority alignment to achieve organizational objectives and meet program-specific metrics. Advised upper-level leadership on the deployment and operations of the Patriot air defense system, contributing to strategic decision-making processes.

- ❖ Operated autonomously to establish a new overseas operating facility from scratch, delivering air defense services to over 3,200 clients and strategic assets.
- ❖ Oversaw logistical and transportation needs for a 12-month overseas deployment, aligning with the organization's global strategic objectives
- ❖ Employed data-driven decision-making in collaboration with DoD agencies and private-sector companies to provide over 4,000 hours of uninterrupted air defense service to high-profile clients

Leader Development | U.S. Army Civil Affairs Captains Careers Course

U.S Army, Fort Bragg, North Carolina

02/2017 – 10/2018

Completed an intensive training program aimed at enhancing collaboration with foreign nations, deepen leadership's understanding of local communities, thereby advancing the U.S.'s interests. The curriculum included a broad spectrum of advanced education and specialized training.

- ❖ Data Analysis
- ❖ Foreign Language
- ❖ Regional Analysis
- ❖ Planning Methodology

- ❖ Linkage/Center of Gravity Analysis
- ❖ Effective Communication
- ❖ Strategy Development
- ❖ Interagency Operation

- ❖ Conflict Management
- ❖ Resources Management
- ❖ Overseas Operation

Assistant Operations Manager | Organization Cross-Functional Project Management

U.S. Army, Fort Hood, Texas

12/2014 – 01/2017

Assisted the operations manager in executing the program strategy. Directly involved in daily activities of the staff and cross-functional teams. Coordinate resources, facilitate collaboration between teams, and keep track of projects' progress. Inform and advise the operations manager on the status of the organization and the Patriot air defense system.

- ❖ Managed 72 employees and \$315 million worth of equipment and property
- ❖ Planned and directed the deployment and redeployment of 29 pieces of rolling stock and 68 personnel in support of the U.S strategy in the Middle East
- ❖ Improved the organization's operational readiness rate from 85% to 99.7% in two months while deployed overseas
- ❖ Developed a training plan for Equal Employment Opportunity and Sexual Harassment/Assault Response and Prevention resulted in zero incidents
- ❖ Created the Safety and Risk Mitigation training resulted in zero job-related incidents

Lead Supervisor | Team and Project Management

U.S. Army, Camp Carroll, South Korea

12/2013 – 12/2014

Single-threaded owner responsible for the planning, execution, and delivery of projects related to an existing program. Applied project-management best practices to make the team and process more efficient. Assigned individual responsibilities, developed timelines, and tracked workflows to ensure the successful delivery of a project. Employed backward planning to create plans that incorporated the needs and requirements of the stakeholders and the program strategy.

- ❖ Accountable for 23 personnel and \$131 million of Patriot air defense equipment. Directly involved in the training, devolvement, and job assignment of new employees
- ❖ Increased the physical fitness rating of the team by 19 points, an 10% increase in physical readiness with no failure
- ❖ Developed and executed a study guide for the Patriot system that allowed all new employees to pass the exam within 30 days of arrival
- ❖ Enforced standards in support of the organization's policies to prevent accidents and provide a safe working condition

CERTIFICATIONS

- ❖ MIT Professional Education – Machine Learning: From Data to Decisions, 09/2022
- ❖ Google Data Analytics, 01/2022
- ❖ Oregon State Board of Examiners, Engineering and Land Surveying, Engineering Intern, Number 8753EI, 07/2013

MILITARY TRAINING

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| ❖ Air Defense Officers Basic Course, 2013 | ❖ Airborne Course, 2017 |
| ❖ Combatives Level I Course, 2013 | ❖ Special Operations Forces Officer Common Core, 2017 |
| ❖ Unit Movement Officers Course, 2015 | ❖ Civil Affairs Captains Career Course, 2017 |
| ❖ Civil Affairs Assessment Course, 2016 | |

AWARDS

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| ❖ Bronze Star Medal | ❖ Global War on Terrorism Expeditionary Medal |
| ❖ Meritorious Service Medal | ❖ Global War on Terrorism Service Medal |
| ❖ Army Achievement Medal (4th Award) | ❖ Korea Defense Service Medal |
| ❖ Army Commendation Medal (2nd Award) | ❖ Army Service Ribbon |
| ❖ National Defense Service Medal | ❖ Overseas Service Ribbon (2nd Award) |
| ❖ Inherent Resolve Campaign Medal | |